

GO Standard rates include:	GO All Inclusive rates include:
GO Basic insurance cover (bond/excess applies)	All the GO Standard rate inclusions PLUS:
<ul style="list-style-type: none"> • Airport access fees • Extra driver fees • One way fees • Unlimited kilometres • 24hr Automobile Association roadside assistance • Maps and travel guides • Airport transfers upon pick up and drop off • After hours pick up or drop off fees 	<ul style="list-style-type: none"> • Airport or city hotel transfers upon pick up • 15% GST (goods and services tax) • Road User Charges • Credit card fees • Demurrage costs • Free ferry for the vehicle on all Northbound hires from Christchurch or Queenstown to Auckland. • GO Peace of Mind option insurance cover with no bond or excess for driver's 25+ years. Normal insurance excesses and conditions apply to drivers aged 21-24 years • Tyre and windscreen cover • Child seats (if required) • Snow chains (if required) • Roof racks (selected vehicles only, must be requested) • GPS navigation system

Calculating the Rates

Rates are calculated on a 24 hour period. However, on the day of drop off, an allowance of up to 4 hours is permitted before an additional day is charged. The following example illustrates the applicable charges.

Example: A vehicle is picked up on 1 September and dropped off on 8 September.

PICK UP TIME	DROP OFF TIME	CHARGE APPLIED
12.00	12.00 or earlier	7 day hire
12.00	Up to 13.00	7.2 days hire
12.00	Up to 14.00	7.4 days hire
12.00	Up to 15.00	7.6 days hire
12.00	Up to 16.00	7.8 days hire
12.00	After 16.00	8 days hire

Where a hire includes two different rate periods each day of the hire will be charged for at the rate applicable for that day.

What is not included in the Rates

- Fuel – all vehicles are supplied with a full tank of fuel at the commencement of the hire and must be returned with a full tank at the end of the hire.

Extra Drivers

All drivers are free of charge. GO Rentals must view the licenses upon pick up.

Rental Duration

Minimum hire periods apply between branches as follows:

PICK UP BRANCH	DROP OFF BRANCH			
	Auckland	Wellington	Christchurch	Queenstown
Auckland	3 days	5 days	7 days	7 days
Wellington	3 days	3 days	7 days	7 days
Christchurch	3 days	3 days	3 days	5 days
Queenstown	3 days	3 days	5 days	3 days

For all pick ups between 20 December and 10 January annually the minimum rental period is 7 days, or 10 days if the hire is one way from the North Island to the South Island.



GO insurance - Go Peace of Mind included

GO Rentals recommends the **All Inclusive** rate option as this provides GO Peace of Mind full insurance cover with No Bond and a Nil Excess for a completely worry free holiday for the hirer.

Vehicle Categories:	Drivers Aged 25+		Drivers Aged 21-24	
		Standard excess	Cost per day nett	Standard excess
GO zippy				
GO compact				
GO touring				
GO executive				
GO people mover				
GO intermediate 4x4	GO PEACE OF MIND	\$0		\$350

Larger Vehicle Categories:	Drivers Aged 25+		Drivers Aged 21-24	
		Standard excess		Standard excess
GO large 4x4				
GO 11 seater				
GO 12 seater				
	GO PEACE OF MIND	\$0		\$500

GO Trailer	Insurance for the GO Trailer is covered under the same Insurance as the GO 11 seater or GO 12 seater when hired together
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A few things to note:

- The vehicle may be driven during the period of hire, only by the names of the Authorised Drivers or the Hirer on the rental agreement and only if they are over 21 years of age at the time of this agreement and hold a current and valid full driver's license appropriate for the vehicle, which must be presented to GO at time of pick up.
- If the licence is not in English it must be accompanied by an official translation or valid International Driver's Permit. All provisions or restrictions on the hirers original licence from country of origin will apply. Please note a restricted New Zealand license will be accepted however the Authorised Driver agrees to be bound by those restrictions and is aware insurance can be voided if restrictions are not adhered to.



Inclusions and Exclusions

- The hirer and any driver authorised to drive the vehicle are indemnified to the extent of NZ\$10,000,000 in respect of any liability he or she might have for damage to any property (including injury to any animal) belonging to any person and arising out of the use of the vehicle.
- Cars can only be driven on sealed/bitumen or well-maintained roads. No vehicle is to be driven on the following roads: Skippers Canyon Road near Queenstown, Ball Hutt Road near Mt Cook, 90 Mile Beach in Northland, all roads north of Colville on the Coromandel Peninsula, any other unformed road including beaches or any road that has been closed by the traffic police or other local authority.
- Vehicles are covered by insurance while transiting on a ferry.
- A bond is only taken when the hirer elects to take the GO BASIC insurance option. The applicable bond that will be authorised to the hirers credit card on pick up is the equivalent to the insurance excess.
- The bond is fully refundable provided the vehicle is returned on time to the correct location clean and tidy, undamaged and with a full fuel tank.
- Under body and roof damage to a vehicle is not covered by either insurance option. Should such damage occur the hirer will be notified via email summarising the damage and repair costs and their credit card charged accordingly.
- The hirer must ensure snow chains are fitted correctly and that ski racks are used carefully. Misuse or damage of these accessories are not covered by insurance.
- GO Rentals reserves the right to charge a NZ\$2000 fee in addition to any other costs if the vehicle, including its accessories and spare parts, is damaged as a result of submersion in water, including crossing creeks, rivers, flooded fords, salt water or on beaches.
- The hirer is liable for costs to replace keys which have been lost or the retrieval of keys which have been locked inside a vehicle.
- Tyres and windscreens are not covered unless the GO PEACE OF MIND Collision Damage Waiver is purchased or if the original booking was made using GO All Inclusive rates.
- In the event of a single vehicle accident, the hirer is liable for any salvage and recovery costs of the vehicle.
- The hirer's personal belongings are not covered. Personal travel insurance is recommended to cover for loss or damage to personal property.
- The hirer is liable for any costs associated with the incorrect filling of fluid or fuel tanks.
- In the event of an accident, or new damage, the hirer must notify GO Rentals of the full circumstances as soon as practical, but within a maximum of 12 hours from the time the hirer has knowledge of the damage. Failure to do so may result in voided insurance.
- The hirers insurance excess is applicable regardless of who is at fault, and must be paid at the time the accident is reported. The insurance excess will be refunded only if GO Rentals is successful in recovering the full cost of the damages from the third party. Please note that third party claims can take some time to resolve.
- If the rental agreement terms and conditions are breached the hirers insurance may be void.



terms and conditions

General

This document contains a summary of GO Rentals conditions valid to 30 April 2017. If you require further information please ask for our full terms and conditions. All rates and conditions are subject to change as required and without prior notification.

Unlimited Kilometres

Rates include unlimited kilometres for all vehicle types

On Road Assistance

24 Hour roadside assistance is provided to all Hirers in all locations for any breakdown. Hirers are provided with an emergency freephone number to contact and a specialist will meet the hirer at the vehicles location.

Smoking and Animal Restrictions

Smoking in GO Rental vehicles is strictly prohibited and offenders will be charged a minimum vehicle grooming fee of NZ\$200. Animals are also not permitted in any GO Rentals vehicle. The same grooming fee of NZ\$200 will apply if the vehicle is returned in an excessively dirty condition that requires extra cleaning or deodorizing.

Booking Amendments

- Booking amendments prior to pick up are allowed free of charge subject to availability.

Changes to the drop off rental location after the rental has commenced must be approved by GO Rentals. If approved a minimum charge of NZ\$500 may apply.

Rental extensions whilst on hire must be approved by GO Rentals and a minimum of 72 hours notice is required and

are subject to availability which may be difficult during peak seasons. The extra cost must be paid to GO Rentals on confirmation of the rental extension.

- Unauthorised extensions may incur a fee of NZ\$500 in addition to the current daily rental rate.

Change of Vehicle

In the unlikely event that the reserved vehicle is not available GO Rentals reserve the right to substitute a comparably higher standard of vehicle at no extra cost to the client. This shall not constitute a breach of contract and does not entitle the Hirer to any form of refund.

Toll Notices and Infringement Fees

In the event that GO Rentals receives an Unpaid Toll Notice relating to the period the vehicle was on hire, GO Rentals will pay the outstanding toll fees on behalf of the hirer and an administration fee of NZ\$25 will be charged per notice in addition to the toll fees.

In the event that GO Rentals receives an infringement notice of a speeding, parking or other traffic infringement relating to the period the vehicle was on hire, GO Rentals will notify and provide the hirer details of the infringement notice as soon as is practical. GO Rentals will also provide the necessary information to the relevant authority for such notices to be directed to the hirer.

An administration fee of NZ\$50 will be charged to the hirer for transfer of liability of the notice to the hirer.

Fuel

All vehicles are provided with a full tank of fuel. A NZ\$25 refuelling fee plus the cost of fuel will be charged if the fuel tank is not full upon return. A NZ\$3.00 variance (approximately 10kms) is allowed.

Vehicle Category Downgrade/Upgrade

Should the hirer decide to take a lesser category vehicle than booked within 14 days of pick up or during the rental, no refund will be paid. In the case of an upgrade the rate difference is payable.

Mechanical Repairs

The hirer shall not arrange or undertake any repairs without prior authorisation from GO Rentals except to salvage the vehicle to prevent further damage to the vehicle or to other property. If the hirer has had to pay to salvage the vehicle, the hirer must inform GO Rentals within a maximum 12 hour period or forfeit the right to seek reimbursement of the salvage costs.

Responsibilities of the Hirer

The hirer is fully liable for any damage to the GO Rentals vehicle and third party vehicle or property if the terms of the rental contract are breached.

Vehicle Return

Should the hirer decide to voluntarily return the vehicle, including car keys or accessories, prior to the expiry of the hire term, the hirer will not be entitled to a refund.

GO general information

Driving in New Zealand

Although New Zealand is a relatively small country and all roads are well maintained, journeys may take longer than expected as open roads often only have one lane in each direction and can be hilly, narrow or winding. The speed limit in New Zealand is 50km/h in built up areas and 100km/h on the open road and driving is done on the left hand side of the road. In general it is recommended to allow 1 hour to travel 60km-70km. Drivers should always prepare in advance by studying the road rules. Visit www.drivesafe.org.nz for helpful information.

International Driving Permit

Driving in New Zealand is only permitted if a current valid driver license in English is held. Any restrictions or conditions on the license will continue to apply in New Zealand.

If the license isn't in English, the driver must obtain an International driving permit or an approved translation of their license. They must also carry the original driver license when driving in New Zealand on an International driving permit.

You can visit <http://www.nzta.govt.nz/driver-licences/newresidents-and-visitors/approved-translators/> to find an approved translator.

Fuel Costs

GO Rentals recommends PriceWatch as a source of the most updated New Zealand fuel costs, listed by region and updated every 24 hours. www.pricewatch.co.nz.

Goods and Services Tax (GST)

Please note GST is included in all rates and other costs shown in this GO Guide.

Diesel Tax

This New Zealand Government charge is included in the rate for all diesel powered vehicles in the GO Rentals fleet and is not an additional charge.

Toll Roads

There are three toll roads in New Zealand, all in the North Island:

- **Northern Gateway Toll Road.** The 7.5km long Northern Gateway Toll Road, on State Highway 1 (SH1) north of Auckland, offers a more direct route north than the more scenic SH17 via Orewa.
- **Tauranga Eastern Link.** This 15km tolled section of State Highway 2 offers a more direct route between Papamoa and Paengaroa than the Te Puke Highway.

- **Takitimu Drive (State Highway 29).** 5km road that bypasses Tauranga city centre.

Toll payments are the responsibility of the hirer and must be made before travelling on the roads. Payment may be made electronically or by cash at one of the self service kiosks located at each end of the road. Visit www.tollroad.govt.nz for full information.

GO New Zealand Travel Guide App

The official GO New Zealand Travel Guide is available to download for free on Android or iPhone and relays audio and text information on New Zealand's culture and history. It also features hundreds of points of interest around the country. The App can also be used offline and is regularly updated with the latest pricing and opening hours of sightseeing operations, restaurants and hotels.

