

HERTZ AUSTRALIA TERMS AND CONDITIONS NEW & UPDATED V2.

Summary edited by Walkabout for Walkabout Australia

ISSUED OCTOBER 2017

Valid for all rentals from October 2017.



Hertz[®]

HERTZ TERMS AND CONDITIONS

The Terms and Conditions attached are issued in October 2017 and valid for all rentals and reservations with immediate effect. These conditions are issued in conjunction with the Hertz Standard Rental Terms & Conditions

Hertz Standard Rental Terms & Conditions will be issued to all renters on commencement of rental. A copy of these are attached.

A link to Hertz Standard Rental Terms can be found below

https://www.hertz.com.au/rentacar/productservice/index.jsp?targetPage=Terms_and_Conditions_AU.xml

Hertz Australia reserves the right with notice to update Terms and Conditions at such times where amendments are required. Any amendments will be valid for all new bookings from the release of the updates.

RATES

Hertz Rates are issued in Australian Dollars (\$AUD) and available at selected participating locations in Australia as outlined in Section 8.

HERTZ RATE INCLUSIONS:

Standard/Downtown Rates

Unlimited Kilometres, Damage Cover (DC) subject to Accident Damage excess, Vehicle Registration Fees (VRR), Admin Fee (AF), 24Hr Breakdown Roadside Assistance, Goods & Service Tax (GST)

Location Fee/Airport Fee Inclusive Rates

Unlimited Kilometres, Damage Cover (DC) subject to Accident Damage excess, Vehicle Registration Fees (VRR), Admin Fee (AF), Location Fee (LF), 24Hr Breakdown Roadside Assistance, Goods & Service Tax (GST),

Standard/Downtown MAX Inclusive Rates

Unlimited Kilometres, Damage Cover (DC) subject to Accident Damage excess, Vehicle Registration Fees (VRR), Admin Fee (AF), 24Hr Breakdown Roadside Assistance, Goods & Service Tax (GST), MAX Cover (MAX)

Location Fee/Airport Fee MAX Inclusive Rates

Unlimited Kilometres, Damage Cover (DC) subject to Accident Damage excess, Vehicle Registration Fees (VRR), Admin Fee (AF), Location Fee (LF), 24Hr Breakdown Roadside Assistance, Goods & Service Tax (GST), MAX Cover (MAX)

RATES DO NOT INCLUDE:

- Out of Hours Pick Up
- Delivery & Collection Fees
- Fuel Purchase Options
- Additional Equipment: Child Seats
- Road Tolls
- Personal Accident and Effects Cover
- Premium Roadside Assist
- Private Parking Charges

RENTAL CONDITIONS

All rentals and renters/drivers will be subject to Hertz Australia Standard Rental Terms & Conditions and any Hertz Regional Rental Terms and Conditions which are issued with the customers Rental Agreement.

RENTAL PERIOD

A rental day consists of a 24 hour period. Renters may be charged an extra day's rental for each 24 hour period entered into following the return time at then current rental rates, although a 'grace period' is allowed of

Grace Period	Charges
0 – 59 Minutes	No Charge
60 – 119 Minutes	1/2 of daily rental charge for the vehicle
120 + Minutes	Daily rental charge for the vehicle

Note: Daily rental charge will be the local retail rate.

EARLY RETURNS

If a customer returns a vehicle early No Refunds will be given on unused days.

RENTAL EXTENSIONS

Rental extensions are permitted once the Rental has commenced subject to availability. These will be charged direct to the renter/customer at the applicable Local Daily Rental Rate.

BOND AUTHORISATION

All rentals are subject to a Credit Card Bond Authorisation which covers additional costs such as fuel, one way fees and optional extras. Cash Bonds are not accepted.

Metro Locations	Minimum of \$100 plus any additional extras
Remote Locations	Minimum of \$200 plus any additional extras
Licensee Locations	Minimum of \$200 plus any additional extras
4WD MEL/SYD Locations	Minimum of \$400 plus any additional extras

Third party credit cards are acceptable providing the card holder is present. A 'Credit Card Authority' form must be completed at the counter by the third party"

FLIGHT NUMBERS

Flight Numbers should be provided for all rental reservations with an airport pick up. Providing flight numbers will ensure Hertz have the rental vehicle ready at the correct airport terminal.

AUTHORISED DRIVER REQUIREMENTS

All reservations and bookings MUST be made in the name of the Authorised Driver/Main Renter.

DRIVERS LICENCE

All Renters and any additional drivers must present a full, valid national driver's licence that meets the following requirements. The drivers licence for all drivers must be presented at the time of rental.

1. Driver Licence must be in English. If not in English it must be accompanied by an International drivers licence or permit or by a certified English translation. Chinese Drivers Licences are acceptable but they must have a China Notarial Certificate (CNC)
 - a. is valid for driving the vehicle;
 - b. is not a learner's permit;
 - c. the driver has held for at least twelve consecutive months; and
 - d. Satisfies any other conditions on the Rental Agreement or in any Additional Terms.

MINIMUM DRIVER AGE

Standard Passenger Vehicles A/ECAR H/CCAR S/SCAR G/CFAR D/FCAR I/HFAR E/FFAR E1/GFAR P/PCAR T/FVAR V /EFAR	21 Years of Age
Prestige, Adrenaline, Dream and 4WD Vehicles R/FFBD F/FFMR H5/HCAV F5/GDAV V5/DFDV J5/RFDD H5/DFDV B5/DSMV M5/GDAR U5/DFDD L5/ISAV K5/JTAV G5/WSAV	25 Years of Age

YOUNG DRIVER FEE

Where a renter is aged between 21-24 a young driver fee will apply as outlined below.

Vehicle Type	Young Driver Fee per rental day (Capped at 7 days in every 30 day period)
Standard Passenger Vehicles	\$16.50 inclusive of GST (Capped at \$115.50 in each 30 day period)

ADDITIONAL DRIVERS

Additional Drivers are permitted **Free of Charge** providing the minimum rental age and all other driver requirements are met.

Additional authorised drivers must be registered on the authority to drive form which would accompany the Rental Agreement. There is no limit to additional drivers providing they all meet the above criteria.

ADDITIONAL FEES

LOCATION FEE (LF)

A Location Fee is applicable for all rental collections at all Airports Locations and may also apply on optional extras at some Downtown Locations.

The location fee will be payable direct to Hertz on all additional items that are payable locally including but not limited to One Way Fees, Renter Protection Options and Child Seats.

The current % fees are listed below and Hertz Australia reserves the right, with notice to change these location fees at any time.

Note that any changes to Location Fees apply with immediate effect.

Location	Location Fee %	Location	Location Fee %
Adelaide Airport	20.00%	Adelaide City	6.00%
Alice Springs Airport	24.00%	Ayers Rock (Airport & City)	24.00%
Ballina Airport	12.00%	Brisbane Airport	23.00%
Brisbane City	6.00%	Broome Airport	11.00%
Bundaberg Airport	10.00%	Cairns Airport	25.00%
Canberra Airport	32.00%	Coffs Harbour Airport	8.00%
Coolangatta Airport	18.00%	Darwin Airport	24.00%
Darwin City	6.00%	Grafton Airport	6.00%
Hobart Airport	19.00%	Hervey Bay Airport	10.00%
Launceston Airport	19.00%	Lismore Airport	2.00%
Mackay Airport	21.00%	Maroochydore Airport	14.00%
Melbourne Airport	29.00%	Melbourne City	6.00%
Newcastle Airport	25.00%	Perth Airport	24.00%
Perth City	6.00%	Port Macquarie Airport	17.00%

Proserpine Airport	17.50%	Roma Airport	5.00%
Sydney Airport	30.00%	Sydney City & Pyrmont	6.00%
Tamworth Airport	8.00%	Townsville Airport	19.15%
Toowoomba Airport	14.00%		

LOCATION SURCHARGE

The following locations will apply a Location Surcharge on collection of rental.

This fee is payable locally.

Location	Location Fee \$	Location	Location Fee \$
Burnie Downtown	\$5.00 Exclusive of GST	Burnie Airport	\$25.00 Exclusive of GST
Devonport Airport	\$20.00 Exclusive of GST	Devonport City	\$5.00 Exclusive of GST
Devonport Ferry	\$40.00 Exclusive of GST	Exmouth/Learmonth	\$80.00 Exclusive of GST

CREDIT CARD SURCHARGE

Hertz accepts Visa, MasterCard and American Express

A credit card surcharge will apply on all credit card transactions. Hertz Australia may with notice to change this fee at any time.

Current Fees at September 2017 range from 0.88% to 1.227%.

ADDITIONAL CHARGES

Additional charges may be incurred as a result of the use of the vehicle or other incidents that occur during the rental. Please refer to Rental Terms and Conditions

Processing Fee	The amount payable for administrative functions Hertz undertakes including the payment of or handling of any claim for any charges and penalties such as processing traffic fines, penalties and toll way use (where Toll Cover is not purchased)	\$27.00 inclusive of GST
Breakdown or Roadside Assistance	If the driver is at fault for the problem which the assistance is requested, for example, the vehicle running out of fuel, or the keys being locked in the vehicle, the charge covers the cost of providing breakdown or roadside assistance	\$165 inclusive of GST
Hertz Claims Management Fee	Fixed charge to recover our costs for dealing with damage caused to the vehicle	\$60.50 inclusive of GST
External Damage Fee	Damage assessment fee charged to Hertz by an external damage assessor	\$60.50 inclusive of GST
Refuelling Price	If the vehicle is not filled up with fuel on return, Hertz will charge a fee per litre to refuel.	Fuel price specified on the rental agreement

HERTZ PREPAID TOLL PRODUCT

The Hertz Prepaid Toll product is available for renters to pre pay their tolls for a flat fee per rental day

The following fees are applicable Cars and provide unlimited toll use on toll roads

State	Prepaid Fee per rental day
New South Wales (NSW)	\$16.50 Inc GST
Australia Capital Territory (ACT)	\$12.10 Inc GST
Victoria (VIC)	\$14.30 Inc GST
South Australia (SA)	\$12.10 Inc GST
Queensland (QLD)	\$11.00 Inc GST

The following Fee applies for the following Vehicles in all states

Speciality Vehicles	Prepaid Fee per rental day
SUV/4WD/AWD (Trucks)	\$28.85 Inc GST

*NOTE Toll Fees are set by the Australian State Governments and are subject to change without Notice. Hertz will endeavour to notify any changes as soon as notified.

Where a renter chooses not to purchase the prepaid toll product the following options are available

- 1) Customer chooses to make their own toll arrangements with either their own e-tag or set up a pass with the relevant toll company
- 2) Customer chooses to not pay tolls; Hertz will charge the customer the cost of the toll trips plus \$27.00 (inc GST) admin fee per rental agreement.

Standard DAMAGE EXCESS

Accident Damage Excess (ADE) is included in your rental rate and reduces your liability to us for loss or damage to the vehicle to the amount of the applicable excess (stated on your Rental Agreement) which applies to each incident of damage or loss caused except in the event of loss or damage for a Prohibited Use.

Vehicle Group	Accident Damage Excess (ADE)
Standard Passenger Vehicles A/ECAR H/CCAR S/SCAR G/CFAR D/FCAR I/HFAR E/FFAR E1/GFAR P/PCAR T/FVAR V/EFAR	\$4560
4WD Vehicles R/FFBD F/FFMR	\$6000
Prestige, Adrenaline, Dream Collection Vehicles H5/HCAV F5/GDAV V5/DFDV J5/RFDD H5/DFDV B5/DSMV M5/GDAR U5/DFDD L5/ISAV K5/JTAV G5/WSAV	\$6000

Examples of damage covered by ADE include

1. Impact with a fixed or moving object (e.g. damage caused in an accident)
2. Loss of control of the vehicle
3. Natural events such as snow, hail, flood or rock fall
4. Fire caused by vehicle defect, including electrical fault or from adjacent fire or explosion criminal or terrorism acts

THIRD PARTY INSURANCE

Where the purchase of any excess waiver insurance or similar has been made with a third party to cover liability on the rental, the renter will remain liable to Hertz for the ADE irrespective of whether reimbursement can be obtained from the third party insurer.

OPTIONAL RENTER PROTECTION SERVICES

Hertz offer the option to purchase Optional Renter Protection Services which may reduce a renter's liability for loss or damage to the vehicle which occur during the rental period or result from the use of the vehicle. Optional Rental Protection Services offered by Hertz **are not insurance policies** and do not provide protection in the event of loss or damage arising from a Prohibited Use.

Excludes infringements including traffic and parking fines, and private parking charges which will be on-charged.

MAX Cover (MAX) included in most rates used by Walkabout

MAX Cover is an optional product offered at selected locations and gives piece of mind for the rental by

1. Eliminating liability to pay the ADE for loss of damage to the vehicle during rental
2. Waiving responsibility for the Hertz Claims Management Fee and External Damage Assessment Fee that would be payable in the event of incident
3. Eliminating potential liability for Glass and Tyre damage

Hertz Australia and Walkabout offers Rates inclusive of MAX Cover

Should the renter choose to purchase this locally at time of rental. The following MAX daily rates will apply.

Hertz Australia reserves the right with notice to change these rates at any time.

Max Rates if purchased and paid locally at time of rental

Vehicle Group	AER Per Day	Accident Damage Excess (ADE)
Standard Passenger Vehicles A/ECAR H/CCAR S/SCAR G/CFAR D/FCAR I/HFAR E/FFAR E1/GFAR P/PCAR T/FVAR	\$32.00 Inc GST	\$0
AWD/4WD Vehicles V /EFAR R/FFBD F/FFMR	\$49.50 Inc GST	\$0
Prestige, Adrenaline, Dream Collection Vehicles H5/HCAV F5/GDAV V5/DFDV J5/RFDD H5/DFDV B5/DSMV M5/GDAR U5/DFDD L5/ISAV K5/JTAV G5/WSAV	\$40.70 Inc GST	\$0

MAX Cover is not available at the following locations.

AER is available to purchase locally at these locations.

Arncliffe (Sydney)	Ballarat	Ballina	Bendigo	Brooklyn
Byron Bay	Broome	Campbellfield Trucks	Coffs Harbour	Klemzig (Adelaide)
Lismore	Plympton	West Melbourne		

PREMIUM ROADSIDE ASSISTANCE COVER (PRAC)

PRAC is an **optional** product which supplements the **Roadside Assistance** included in your rate. It provides cover for the **vehicle recovery and call out costs** a renter would otherwise be responsible for if the reason for the breakdown or call out was their fault. PRAC does not cover the cost of replacing tyres, battery or other parts.

PROHIBITED USES

If the vehicle is used for a prohibited use, Hertz may terminate the rental agreement and take the vehicle back at any time. If the prohibited use has caused or contributed to loss or damage to the vehicle the renter will be liable for the loss and damage up to the full value of the vehicle and related losses and fees. Please refer to Rental Terms and Conditions

Prohibited Uses of a vehicle are:

- you or your passengers acted recklessly or with deliberate intent to cause loss or damage to the vehicle including, but not limited to, where:
 - the driver caused the vehicle to roll, tip or fall over and this has caused damage to the side and/or roof area of the vehicle;
 - the driver caused undercarriage damage to the vehicle;
 - you or your passengers sit or stand on the roof of the vehicle;
 - a use which results in damage occurring above the windscreen line such as damage striking overhead or overhanging objects (such as trees and bridges) or driving into a barrier in a car park before it fully opens; or
 - the driver drove the vehicle with a flat tyre, ignored a warning light, put the wrong fuel in the vehicle or lost the keys.
- driving the vehicle while under the influence of any drug, substance or intoxicating liquor to the extent that driver's ability to control the vehicle is impaired or where the driver's blood level of any drug or alcohol is over the applicable State or Territory legal limit. If a person refuses or fails to provide a breath, blood or other sample when lawfully required to do so by police or as required by law, the driver is deemed to be over the legal limit;
- smoking in the vehicle or failing to keep the vehicle clean and returning it in an excessively dirty or smelly condition;
- the fitting of objects to the interior or exterior of the vehicle that are not authorised by Hertz;
- the driver fails to take reasonable precautions to safeguard the vehicle such as leaving windows open or keys in the vehicle, or failing to use the anti-theft system (if provided);
- the vehicle is used for committing an illegal or unlawful act (other than a traffic offence which does not automatically result in the loss of a drivers' licence in the applicable State or Territory);
- the use of the vehicle by a person who was not authorised by Hertz as the main or additional driver or did not meet the driver requirements in the Agreement;
- the vehicle is used on a racetrack or for racing or undertaking reliability trials, rallies or other contests;
- the vehicle is sub-rented, transferred or sold;
- the vehicle is used to carry passengers (e.g. as a taxi or car sharing arrangement) unless Firefly consents in writing, or to carry cargo (except for commercial vehicles), for hire, reward or remuneration;
- the vehicle is used for hauling any goods that are incorrectly or inappropriately loaded or for the haulage of which the vehicle was not designed (including any hazardous materials, such as any gases or substances which may form explosive mixtures); or
- the vehicle is used for towing a trailer or any other vehicle, unless the vehicle has a towbar fitted by Hertz, in which case you have permission from Hertz to tow a trailer provided the weight and dimensions of the item being towed do not exceed the specified capacity of the vehicle (refer to the vehicle capacity guide in the following link www.hertz.com.au/vehiclecapacity).
- the vehicle is overloaded with passengers and/or baggage;
- the vehicle is driven on a beach or through a flooded road or otherwise through a body of water (including but not limited to a pothole, ditch or riverbed), fire, storm, cyclone, or other natural disasters;

- the vehicle is driven on unsealed roads (except for access roads to recognised camping or accommodation grounds or, sealed roads which are under repair, (unless specified in writing by Hertz or a road notified to you as prohibited by Hertz or off-road (eg on fire trails, tracks, fields or paddocks);
 - the vehicle is driven in restricted areas, including airport service roads and associated areas;
 - **the vehicle is driven in the following areas and the vehicle is not a 4WD:**
 - in the Simpson Desert, on the Strzelecki Track and the Birdsville Track;
 - in Western Australia on the Tanami Track, Gunbarrel Hwy, Gibb River Road and the Bungle Bungles;
 - in Northern Territory on the Oodnadatta Track, Mereenie Loop Road, the Plenty Highway, Finke Road (between Alice Springs and Oodnadatta), Central Arnhem Road and Arnhem Land in general;
 - in Queensland on Bourke Development Road from Chillagoe to Normanton, Cape York during the months from December to May inclusive, Savannah Way from Normanton to Borroloola and the Bloomfield Track;
 - **the vehicle is driven in any of the following areas at any time:**
 - in Western Australia on the Canning Stock Route and the Old Gunbarrel Hwy;
 - in Northern Territory at the Lost City in Litchfield Park, Jim Jim Falls and Twin Falls
 - in Queensland on the Old Telegraph Track section of the road to Cape York, Boggy Hole (Finke Gorge National Park), the Old South and on Fraser Island.
- And**
- any other such location or region reasonably specified by a Hertz Location to you as an area or region which is prohibited as travelling to as it would have the potential to cause risk to the renter and/or vehicle due to current environmental conditions

IMPORTANT: Alpine Regions:

The vehicle should not be driven in the snow without the permission of Hertz. Specifically the vehicle should not be driven above the snow line in:

- New South Wales (being Jindabyne); or
- Victoria (being Bright), or
- Tasmania.

If the vehicle is driven above the snow line then you will be liable up the amount of the excess.

IMPORTANT: If the vehicle is used for a Prohibited Use:

- Renter will be responsible for any damage or losses up to the full value of the vehicle and other fees, related losses and expenses including towing as explained in the '**Damage and Loss**' section on page 11 of Hertz Standard Rental Terms
- your liability is not limited to the Accident Damage Excess (**ADE**);
- you will lose the benefit of any Optional Renter Protection Services you have purchased and
- we may terminate the Agreement and take the vehicle back at any time at your expense.

RESTRICTED USES

For avoidance of doubt only 4WD vehicles are permitted in the following areas

In The Simpson Desert, on the Strzelecki Track and the Birdsville Track

In Western Australia on the Tanami Track, Gunbarrel Highway, Gibb River Road and the Bungle Bungles

In the Northern Territory on the Oodnadatta Track, **Mereenie Loop Road**, the Plenty Highway, Finke Road (between Alice Springs and Oodnadatta), Central Arnhem Road and Arnhem Land in general

In Queensland on the Bourke Development Road from Chillagoe to Normanton, Cape York during the months of December to May inclusive. Savannah Way from Normanton to Borroloola and the Bloomfield Track

Where a customer or agent has made a booking for a vehicle that is not a 4WD, Hertz reserve the right to refuse the rental if they are planning to travel on any of the above routes.

If in doubt of if a Hertz vehicle is permitted on a planned route on an itinerary, please contact your Hertz account manager for clarification

ONE WAY RENTALS

One way rentals are permitted within Australia and the following conditions and fees apply.

Hertz Australia reserves the right with notice to change these fees at any time.

All one way fees are payable direct to the Hertz location at time of rental. It is not possible to prepay these fees or include them on voucher.

ONE WAY POLICY FOR STANDARD PASSENGER VEHICLES – Defined as Car Groups Listed Below.

A/ECAR	G/CFAR	H/CCAR	S/SCAR	C/ICAR	D/FCAR	I/HFAR	E/FFAR	P/PCAR	T/FVAR
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PLEASE REFER TO THE ATTACHED HERTZ AUSTRALIA ONE WAY FEE CHARGE MATRIX

Subject to the one way fee matrix, Hertz Vehicles are permitted to travel one way between participating locations. There is no minimum rental requirement

A One Way Fee may apply depending on route see attached matrix All One Way Fees are INCLUSIVE of GST

Where a One Way rental is not permitted the matrix will be marked as N/A

The following One Way Policy Exceptions will apply to all Standard Passenger Vehicles

Region and Vehicle Groups	Minimum Rental Length	One Way Fee Incl GST
Within Northern Territory Until March 2018.		
Alice Springs to/from Ayers Rock	1-3 Days	\$385
Darwin to/from Alice Springs and Ayers Rock	4+ Days	\$110

New* For Rentals from 1 st April 2018 Within Northern Territory	1+	FREE
Darwin/Alice Springs/Ayers Rock TO Adelaide All Rentals between OCTOBER AND MARCH ONLY	1+	FREE
Adelaide TO Darwin/Alice Springs/Ayers Rock All Rentals between APRIL AND SEPTEMBER ONLY	1+	FREE

One Way Fees are subject to change due to changing costs of relocating vehicles in remote areas.

One Ways From/To Broome are restricted to Perth and Darwin only

One Ways are restricted at the following locations, please check with reservations for full details.

Avalon*	Ballina	Ballarat City*	Brisbane Airport
Boondall	Brooklyn	Byron Bay (City)	Camplefield Trucks
Clayton,	Dandenong	Frankston	Geelong*
Grafton	Hendra	Lismore **	Mitcham
Melbourne Airport	Moorabbin	Noosa	Preston
Tamworth	Tweed Heads**	South Yarra	Werribee
West Melbourne			

*One Ways permitted within Victoria

**One Ways permitted within NSW and to Brisbane.

One way Rentals are Not Permitted in the following prestige vehicle groups:

<u>F5/GDAV</u>	<u>H5/HCAV</u>	<u>J5/RFDD</u>	<u>V5/DFVD</u>
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ONE WAY POLICY FOR 4WD/AWD – Defined as Vehicle Groups Listed Below

<u>V/EFAR</u>	<u>R/FFBD</u>	<u>F/FFMR</u>
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If one way route is NOT listed below a One Way fee of \$1100 will apply*

A minimum rental length of 7 days is required on all One Way rentals not listed below

Region and Vehicle Groups	Minimum Rental Length	One Way Fee Incl GST
Within & Between locations in NEW SOUTH WALES , SOUTH AUSTRALIA QUEENSLAND, VICTORIA (METRO REGION) V/EFAR R/FFBD	1-6 Days 7+ Days	\$1100 \$660
Within TASMANIA V/EFAR	1 Day	\$33
Within Northern Territory Until March 2018 Alice Springs to/from Ayers Rock Darwin to/from Alice Springs and Ayers Rock New* For Rentals from 1 st April 2018 Within Northern Territory V/EFAR R/FFBD	1-3 Days 4+ Days 1+ Days	\$385 \$110 Free
Perth/Welshpool to Adelaide, Alice Springs Darwin, Broome, Exmouth only.	7 Days	\$1650
BROOME, To/From PERTH, DARWIN ONLY V/EFAR R/FFBD F/FFMR	7+ Days	\$1650

One Ways From/To Broome are restricted to Perth and Darwin only

One Ways from Perth & Welshpool are restricted to Adelaide, Alice Springs Darwin, Broome, Exmouth only.

One Ways are restricted at the following locations, please check with reservations for full details.

Avalon*	Ballina	Ballarat City*	Brisbane Airport
Boondall	Brooklyn	Byron Bay (City)	Camplefield Trucks
Clayton,	Dandenong	Frankston	Geelong*
Grafton	Hendra	Lismore **	Mitcham
Melbourne Airport	Moorabbin	Noosa	Preston
Tamworth	Tweed Heads**	South Yarra	Werribee
West Melbourne			

*One Ways permitted within Victoria

**One Ways permitted within NSW and to Brisbane.

OPTIONAL EQUIPMENT

All requests for Optional Equipment MUST be made at time of reservation. Hertz Australia cannot guarantee availability of equipment if not pre booked.

All Optional Equipment Rental Fees are to be paid locally at time of rental.

Hertz Australia reserves the right with notice to amend the charges for all optional equipment.

INFANT & CHILD SEATS

Infant and Child seats are available for rental on all vehicles.

Seat Type	Age Range	Per Day Rental Fee	Maximum Cost
Infant Seat (Rear Facing)	0 mths – 6 mths	\$16.50 Inclusive of GST	\$82.50 Inclusive of GST
Child Seat	6 mths – 2 yrs	\$16.50 Inclusive of GST	\$82.50 Inclusive of GST
Booster Seat	2yrs +	\$16.50 Inclusive of GST	\$82.50 Inclusive of GST

Infant and Child seats must be reserved at the time of reservation to secure availability

It is NOT possible to prepay or include child seats on a tour voucher. All Fees are to be paid locally.

Note: It is the renter's responsibility to ensure that the correct seats have either been pre booked or their own seats have been provided.

HERTZ NEVERLOST © – SATELITTE NAVIGATION

Hertz Neverlost© is available at selected participating locations subject to availability and is available in all vehicle types

Neverlost is available in the following languages:

Croatian	Cantonese	Czech	Danish	Dutch
English	Finnish	French	German	Greek
Hungarian	Italian	Japanese	Mandarin	Norwegian

Polish	Portuguese	Spanish	Swedish	Turkish
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Neverlost units must be hired as part of a rental. They are not available for separate hire.

If Hertz Neverlost is rented locally the following rental fee applies. A Rental Cap fee of 10days hire applies in each 30day rental.

Rental Fee Per Day
\$15.40 Inclusive of GST Per Day

Replacement Costs: In the event of damage, loss or theft charges will apply.

Note: Purchase of AER or MAX Cover does not cover the renter for damage and/or loss to the Neverlost units.

Rates incorporating the Neverlost Unit do not cover the unit for loss or damage.

Neverlost units are permitted on One Way rentals.

It is the renter's responsibility to ensure that the Neverlost equipment is returned to the rental counter or left in the vehicle glove box at the end of the rental.

If the renter needs to return the equipment outside of Hertz operating hours they must complete and sign the Neverlost addendum and place it inside the Neverlost carry case with the other Neverlost equipment and then place the Neverlost carry case in the glove box of the vehicle. Hertz will not acknowledge return of the equipment until the renter returns it to the counter or it is collected by a Hertz representative from the glove box of the vehicle.