



Conditions for Car Rental (New Zealand) for Walkabout - Inclusive rates

Valid 1 April 2012 to 31 March 2013

Summary of Rental Conditions

This document contains a brief summary of our rental conditions. The full details of our rental contract do apply. Rates quoted are in New Zealand dollars.

Rental Period

Rental days consist of 24 consecutive hours. For rentals covering both the North and South Islands, i.e. Multi Island, a 3 day minimum applies in each island.

When returning a vehicle, we allow a grace period of 29 minutes, after which the customer is liable for and extra day's charge at a higher rate.

No refund will be given on unused days.

Rental Charges

Rentals will be charged based on the rate applicable on the of vehicle collection. If a vehicle is collected on the 15 September and is on rental until the 15 October, the entire rental will be charged at the rate applicable on the 15 September.

Inclusive Rate

The Inclusive Rate includes: NIL Liability, Unlimited Kilometres, One Way Rental Fee, 15% GST, 24hr Roadside Assistance, Extra Driver Fees, Young Driver Fees.

The Airport/Ferry Fee is included in the Airport/Ferry New Zealand Car Rental rates.

Branches

Branch	Address	Branch Hours
Auckland Downtown	154 Victoria Street, West Auckland	Mon-Sun 0730-1730
Auckland Airport	Andrew Mckee Avenue, Manukau	Mon-Sun 0500-0200
Wellington Downtown	38-44 Hania Street, Wellington	Mon-Fri 0730-1800 Sat-Sun 0800-1730
Wellington Interislander Ferry Terminal*	Aotea Quay, Pipitea Wellington	Mon-Sun 0830-0900 Mon- Sun 1300-1400 Mon- Sun 1600-1700
Wellington Airport	Stewart Duff Drive, Miramar, Wellington	0600-0100 7 days
Picton Interislander Ferry Terminal**	Auckland Street, Picton	Mon-Sun 0800-1800
Christchurch Downtown	25-27 Lichfield Street, Christchurch	Mon-Fri 0730-1730, Sat 0800-1200, Sun 0900-1200
Christchurch Airport	Memorial Avenue, Christchurch	Mon-Sun 0600-2400

**Apollo Motorhome
Holidays Pty Ltd**
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Queenstown Downtown	1-7 Earl Street St, Peter's Close, Queenstown	Mon-Fri 0800-1800 Sat-Sun 0900-1800
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Queenstown Airport Airport Avenue, Mon-Sun 0830-1730
Please note for Public Holiday pick-ups or returns the Downtown and Ferry locations may be closed.

* Any pick-ups at the Wellington Ferry Terminal after 1700 will incur a fee of \$57.50 inc GST

** Any pick-ups at the Picton Ferry Terminal after 1800 will incur an afterhours fee of \$57.50 inc GST

Airport Locations

At time of booking please advise your correct flight number and arrival details. Bookings may not be confirmed without flight number.

Airport Concession Fee Recovery/Ferry Terminal Fee Recovery

Airport Concession/Ferry Terminal Fee Recovery is applicable at all Airport Locations and Ferry Terminals. The current charge is NZ\$46 incl GST. We reserve the right to change this rate at any time.

The ACFR fee will apply for each airport and ferry terminal pick-ups.

The Airport Concession Fee Recovery/Ferry Terminal Fee Recovery is included in our Airport/Ferry New Zealand Car Rental Rates.

Taxes

Our rates include GST of 15%.

Credit Cards

Payment made to Hertz at pick-up:

Hertz accept all major credit cards. All credit card payments will incur an additional fee of 1.99%.

Exchange Rate / Currency Variations

All credit card transactions are conducted in New Zealand dollars. Due to exchange rate fluctuations there could be some variance in the amount refunded compared to the amount initially charged. We do not accept any liability for variances up or down. Refunds by credit card can take up to 15 working days, depending on the renter's Financial Institution.

Rental Duration

The minimum rental for all vehicles is one day aside from one way rentals which are three days.

One Way Rentals

No one way fee for minimum 3 day rentals.

Driver's Licence and Minimum Age

A current and full motor vehicle driver's licence is required. If the driver's licence is not in the English language then an international driver's licence is also recommended. An accredited English translation will be accepted in lieu of an international driving permit. The driver's licence must have been held for at least two years and be valid for the whole length of the rental. The original driver's licence must be shown at time of pick-up when the driver is present.

Drivers must be 21 years of age or over. For drivers 75 years of age or over, a current medical certificate stating that the customer is fit to drive for the duration of the hire is required upon vehicle collection.

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Additional Products:

- **Snow Chains** - \$50 per rental (must be pre-booked)
 - o **NOTE: Snow Chains in Queenstown Lakes District and MilfordSound (is the renters responsibility).**
Due to sudden snowfalls being experienced on the areas, all vehicles must carry snow chains.
- **Baby Seats** - Baby seats (must be pre-booked) suitable for children 6 months to 3 years of age can be fitted to all vehicles. Cost is \$20 per rental.
- **Booster Seats** - A booster seat (must be pre-booked) suitable for a child between 3 and 8 years of age can be fitted to all vehicles. Cost is \$20 each per rental.
- **GPS (Neverlost)** - \$10 per day up to a maximum of \$100 per rental.
 - o Each Neverlost Unit comes in a kit which includes:
 - § Neverlost Carry Bag
 - § Windscreen Mount
 - § Charger
 - § Neverlost unit

Multiple Rentals

Customers who have more than one car rental in their itinerary for New Zealand, may add together the total number of rental days to take advantage of the applicable cheaper rate break.

Eg: 4 days Auckland, 4 days Wellington, 5 days Christchurch (13 days total) can be charged at the 7-13 day rate in lieu of 3 x 4-6 day rate.

There can be no more than 24 hours between returning one vehicle and collecting the next.

Multiple rentals are treated as separate rentals under the one way fee and minimum rental period conditions.

Multiple Hires are only available with the same vehicle group, same rate plan and when travel is within the same country.

Multi Island Rentals

Vehicles **cannot** be taken on the ferry between the North and South Islands or vv. When using the ferry between the North and South Islands or vv, renters must return the vehicle to the location at the Inter-Islander Ferry terminal and collect another vehicle upon arrival at the Inter-Islander Ferry terminal on the other island - this is classified as a Multi Island Hire.

For multi island hires, the total number of rental days must be 6 days or more.

There can be no more than 5 hours between returning one vehicle and collecting the next.

Group B-H - Only one reservation is required for a rental covering the North and South Island. For customers travelling between Wellington and Picton, a ferry crossover date and time is required at time of bookings.

Group K – Separate reservations must be made for each rental.



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Travel Restrictions

Cars are insured on all existing public roadways with the exclusion of, but not limited to Skippers Road (Queenstown), the road to Macetown in the Queenstown area, Tasman Valley Road, Mt Cook and 90 Mile Beach (Northland).

If the vehicle is driven "Off Road" or on any of the roads mentioned above, the rental agreement and excess becomes void. "Off Road" will include but not limited to any beach, dirt track, riverbed or roads other than tar seal or metal.

We reserve the right at its sole discretion to restrict vehicle movements in certain areas due to adverse road or weather conditions, and the distance to nominated destinations in relation to the length of the rental period.

Change of Drop Off Destination

If the renter wishes to change the drop off destination after the rental has commenced, they must first obtain authorisation from Head Office. Subject to the change being approved, a minimum additional charge of \$700 will apply.

Rental Extension

If the customer wishes to extend the rental whilst on hire, they must first obtain authorisation from Reservations who will advise of the additional costs. Rental extension is subject to fleet availability. The additional days will be charged direct to the client at locally applicable rates.

Failure to obtain authorisation will result in the renter being charged double the daily gross rental rate.

Change Of Vehicle

Should the vehicle booked be unavailable due to unforeseen circumstances, we reserve the right to substitute an alternative vehicle without prior notification and at no extra cost. This shall not constitute a breach of contract and does not entitle the renter to a refund.

Vehicle Category

Vehicles cannot be requested by make or model, only by vehicle category.

Voluntary Downgrade

Should the renter decide to take a lesser vehicle than booked within 14 days of pick up or during the rental then they will not be entitled to any refund.

Limit of Liability

In the event of no alternative vehicle being available to the renter our liability is limited to a refund of the hire charge or in the case of mechanical failure (unless caused by the renter), the remainder of the hire period.

Important

We reserve the right to refuse any rental at our discretion.

Animals

No animals are permitted in our vehicles, excluding guide dogs.

Smoking

Smoking is not allowed in our vehicles.



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Travel Insurance

We strongly recommend that the renter/s take out the highest level of Travel Insurance.

PROTECTION PACKAGE

Personal Injury

New Zealand legislation provides limited coverage for personal injury. Apollo strongly recommends that all people travelling in New Zealand take out their own personal travel insurance.

Property Damage

The Vehicle is insured for damage to it or damage to the property of a third party. However the renter is responsible up to the amount of the applicable Liability for the cost of such damage to third party property, or to the rented Vehicle. The renter is also responsible for the cost of demurrage for the period the Vehicle is unavailable due to repairs. The Liability applies in respect of each claim, not per rental.

Third Party Liability claims are limited to \$10 million and cover property damage (including any animal).

The Liability is applicable regardless of who is at fault and must be paid at the time the accident is reported to the rental company, not at the completion of the rental Period. The rental company reserves the right to charge the renter for any vehicle damage including Third Party property damage not reported on return of the vehicle.

Liability Reduction

The Liability Reduction Option (AER) is included in the Inclusive rates, to reduce the liability to \$250.

Bond/Deposit

A Bond/Deposit of \$400 will be collected at the time of entering into the Rental Contract.

For security purposes, only a credit card can be used to provide a Bond/Deposit. Sufficient funds must be available on the credit card to cover the Bond/Deposit.

The credit card holder must be present and able to sign for the Bond upon vehicle collection. The credit card holder is jointly and severally liable for any damage to the rental vehicle.

Rates/Terms/Conditions

Are subject to change without notice.